

Privacy Policy

Last updated: 4 September 2026

Destination Cyprus respects your privacy and is committed to handling your personal information responsibly. This policy explains what information we collect, why we use it and the choices available to you.

Who We Are

Destination Cyprus is operated by Louise Shervington, based in Paphos, Cyprus. For data-protection purposes, Destination Cyprus is responsible for deciding how and why your personal information is used.

Destination Cyprus provides holiday accommodation, retreats, property management and relocation guidance in Cyprus.

If you have any questions about this policy or how your information is handled, please contact:

Email: destinationcyprusvillas@gmail.com

Information We Collect

We may collect personal information when you:

- submit an enquiry through our website;
- contact us by email, telephone or WhatsApp;
- request information about accommodation, retreats or other services;
- make or discuss a booking; or
- subscribe to our newsletter.

This information may include your name, email address, telephone number, preferred travel dates, number of guests, booking requirements and any other information you choose to provide.

Where reasonably necessary for a booking, guest-registration requirement or immigration or relocation service, we may ask you—and, where appropriate, accompanying guests—to provide a passport or other government-issued identification. This information will be used only for the relevant service or legal requirement and retained only for as long as reasonably necessary or legally required.

Our website may also collect limited technical information, such as your device type, browser, IP address and website usage, through essential cookies and website analytics.

How We Use Your Information

We may use your information to:

- respond to your enquiry;
- provide quotations and requested information;
- arrange and manage bookings;
- deliver the services you request;
- communicate with you before, during or after a booking;
- meet legal, regulatory or guest-registration requirements, including verifying guest identity where necessary;
- provide requested relocation or immigration assistance;
- maintain appropriate business, accounting and legal records;
- improve our website and services; and
- send newsletters where you have chosen to subscribe.

We process personal information where it is necessary to respond to your request, take steps towards or fulfil a booking or service agreement, meet a legal obligation, support our legitimate business activities, or where you have given your consent.

You can unsubscribe from marketing emails at any time.

Sharing Your Information

We do not sell or rent your personal information.

We share personal information only where reasonably necessary to respond to your enquiry, arrange or provide a booking or requested service, comply with a legal obligation, or where you have asked or authorised us to do so.

This may include sharing relevant information with a property owner or manager, airport-transfer provider, accommodation or retreat supplier, professional adviser, payment provider, or a provider supporting our website and communications.

Where reasonably necessary, and with your knowledge or authorisation unless another lawful basis applies, relevant information may also be shared with professional advisers, property or service providers, and Cyprus governmental or regulatory authorities in connection with guest registration, relocation or immigration services.

We share only the information reasonably required for the particular purpose and take appropriate care when choosing the people and providers with whom we work.

International Transfers

Some providers supporting our website, email and communications may process information outside Cyprus or the European Economic Area.

Where this occurs, we use providers that offer recognised data-protection safeguards, such as an adequacy decision, standard contractual clauses or equivalent protections.

How Long We Keep Your Information

General enquiries are retained only for as long as reasonably necessary to respond and provide appropriate follow-up assistance.

Booking, transaction and business records may be kept for longer where required for accounting, taxation, legal, insurance or legitimate business purposes.

Identification information provided for guest registration, immigration, relocation or another legal purpose is retained only for as long as necessary for that purpose and in accordance with any applicable legal retention requirement.

Newsletter subscription details are retained until you unsubscribe or ask us to remove them.

When information is no longer reasonably required, it will be deleted or securely disposed of where practicable.

Keeping Your Information Safe

We take reasonable organisational and technical precautions to protect personal information against loss, misuse, unauthorised access or disclosure.

However, no internet transmission or electronic-storage system can be guaranteed to be completely secure.

Cookies

Our website is hosted through Wix and uses cookies required for the website to operate correctly. Optional analytics or marketing cookies may also be used in accordance with the preferences selected through our cookie settings.

You can manage cookies through the cookie controls on our website or through your browser settings. Disabling certain cookies may affect how some parts of the website function.

Your Rights

Under the General Data Protection Regulation and Cyprus Law 125(I)/2018, you may have the right to:

- request access to the personal information we hold about you;
- ask us to correct inaccurate or incomplete information;
- request the deletion or restriction of your information in certain circumstances;
- object to certain uses of your information;
- withdraw your consent at any time; and
- request a copy of information you have provided.

These rights may be subject to lawful exceptions, including circumstances where information must be retained to meet a legal obligation or establish, exercise or defend a legal claim.

To exercise your rights, please contact us using the email address above. We may need to confirm your identity before processing your request.

If you have concerns about how your personal information has been handled, please contact us first so we can try to resolve the matter. You also have the right to contact the Office of the Commissioner for Personal Data Protection in Cyprus.

External Websites

Our website may contain links to external websites or services. We are not responsible for their content or privacy practices, and we encourage you to review their privacy policies before providing personal information.

Changes to This Policy

We may update this policy occasionally to reflect changes to our website, services or legal responsibilities. The latest version will be published on this page with its revised date.